

# Public Document Pack

## **Late Item for 18<sup>th</sup> April 2018 Tenant Scrutiny Board**

Agenda Item 11 – Lifts at Cottingley Towers

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## LATE ITEMS

### **LIFTS IN COTTINGLEY TOWERS**

- 1) What is the problem with the lifts in Cottingley Towers tenants now beginning the seventh week of only one operating lift in a building of 24 floors .
  
- 2) Tenants have been told they are waiting for parts.
  
- 3) There is very little communication between council and tenants with updates , it seems unless a tenant rings up themselves this seems to be the only way to get an update .An easy way to give tenants information would be via the noticeboard on the ground floor this has not been done .
  
- 4) Given these lifts are a couple of years old and the council are looking to update lifts in other blocks in the future the board are asking what questions are being asked when procuring new lifts for example can parts were these lifts to breakdown can parts be got quickly ?

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